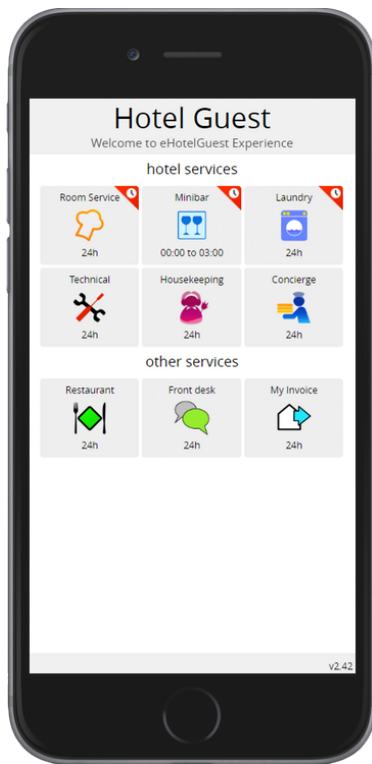# eHotelGuest

eHotelGuest

hotel guest experience

mobile technology for tourism

e**Hotel**Guest

eHotelGuest is a service for the hotel customers which purpose is to allow them to be a part of the establishment management along with seeking its loyalty through excellence in service.

advantages

These are some benefits eHotelGuest offers you:

- Reduces times and improves communication with our guests as well as with the different hotel departments.
- Improves customer care because each employee has its tasks-to-do in real time.
- Speed up the customer requests as he can order them with his device whenever he wants.
- Time and location control to optimize employee resources.
- So easy to use that the customer won't need training.

integration

This software service works fully integrated with:

- Every PMS with standard interface
- Other software services as eTechAssist and eHouseKeep
- Other third-party software services through standard interface

platforms

eHotelGuest is available for multiple platforms.

features

These are some eHotelGuest highlighted features:

- Pre-checkin
- Room service orders
- Ask for minibar refilling
- Laundry service
- Report maintenance issues
- Manage different ehousekeep requests
- Direct messaging with the concierge to request a taxi
- Book a table in the hotel restaurant
- Front desk direct messaging
- Bill pre-view and express check-out
- Multi-language

365:24

It is certain that the hospitality industry works when we work but it also works when we rest, when we travel or when we sleep. The hospitality industry always works.

The support and customer service cannot stop and, that's why, we offer our help **every day** of the year, **24** hours..