

eBellCaptain



Bell captain management
mobile technology for tourism



eBellCaptain

Maximize your customers' care providing the concierge department with the latest technology.



advantages

These are some benefits eBellCaptain offers you:

- Reduces times and improves communication between front desk and concierge departments.
- Improves customer care because each employee has its tasks-to-do in real time.
- Time and location control to optimize employee resources.
- Able to work offline with automatic synchronization when it gets online.
- Easy and intuitive to use.

integration

This software service works fully integrated with:

- Every PMS with standard interface
- Other software services as eTechAssist and eHouseKeep
- Other third-party software services through standard interface





features

These are some eBellCaptain highlighted features:

- Luggage control
- Vehicles reception and registration
- Parking space control
- Brands and colors registration
- Luggage track & location
- QR labels
- Guest preferences
- Chat
- Tasks timeframe control
- Guest arrival management
- Multi-language

platforms

eBellCaptain is available for multiple platforms.



365:24

In our company, we are sure that the support and customer service cannot stop and, for this reason, we offer our help **every day** of the year, **24** hours